Drive On with First-Class Service.



Ford Protect PremiumCARE coverage is 100% backed by Ford Motor Company.

- Service provided at Ford and Lincoln dealerships in the U.S., Canada and Mexico
- Ford-authorized parts used for covered repairs
- Factory-trained and certified technicians

Drive On with Valuable Benefits.



Ford Protect PremiumCARE coverage is there when you need it with 24-hour Roadside Assistance.

- Includes tire change, lockout, out-of-fuel and battery jump-start assistance
- Towing Assistance (up to \$100 per occurrence)
- Emergency Travel Expense (up to \$1,000 within the first 5 days per occurrence)
- Destination Assistance (up to \$75)
- Call 1-800-241-3673

Plus, rental vehicle benefits.

- Standard coverage includes \$30 a day for up to 10 days for covered repairs
- Purchase an Enhanced Rental Option for coverage of \$60 a day for up to 10 days for covered repairs

Drive On with Key Services.



Key Services is a benefit within your Ford Protect PremiumCARE coverage.† The technology in today's keys/key fobs makes it expensive to replace.

- Your Ford Protect Key Services option will replace or reprogram your key(s) and/or fob(s) if they are:
- Misplaced
- Damaged and will not work

[†]Not available for Cab/Chassis and Incomplete plans.

Drive On with Savings.



Ford Protect PremiumCARE coverage is an affordable way to limit your out-of-pocket expenses.

- Protects you from the rising cost of future repair bills
- Pay only your deductible, if any, per covered repair visit
- 100% transferable, which may increase your vehicle's resale value (transfer fee applies)

For New Ford Protect Plans:

 Coverage begins with the original in-service date (New Vehicle) Limited Warranty start date) and zero miles or hours. Your selected coverage expires upon reaching the earliest of time or mileage

For Used Ford Protect Plans: **Vehicles within the New Vehicle Limited Warranty**

 Eligible Ford, Lincoln and Mercury vehicles that have New Vehicle Limited Warranty remaining at the time of purchase – coverage begins at the signature date and current mileage. Coverage ends at the earlier of the number of months purchased or the number of miles purchased from the expiration of the New Vehicle Limited Warranty

Vehicles outside the New Vehicle Limited Warranty

 Coverage for Ford, Lincoln and Mercury vehicles beyond the New Vehicle Limited Warranty and all competitive-make vehicles begins at the signature date and current mileage. Your selected coverage expires upon reaching the earliest of time or mileage

For Cab and Chassis/Incomplete Vehicles:

- A variety of time/mileage/hour options and deductibles are available:
- For Incomplete: within 5 years, 100,000 miles or 4,000 hours of the original in-service date
- For F-650/750: within the New Vehicle Limited Warranty
- Coverage begins with the original in-service date (New Vehicle Limited Warranty start date) and zero miles or hours. Your selected coverage expires upon reaching the earliest of time, mileage or hours

0% APR interest-free Installment Payment Plan with flexible



payment options is available when the extended service plan is not included in the vehicle financing: everyone qualifies.

making it the smart

FORD **PROTECT**®

This brochure is intended to provide general information about a PremiumCARE extended service plan offered by Ford Protect. It was printed for the October 2020 plan year. Prices and plan details may have changed after the brochure was printed. Plan availability, benefits, coverage and provider may vary by state. Please refer to your plan's service contract for the actual terms and conditions, including a list of covered repairs.

In Florida, Ford Protect is a Service Contract from Ford Motor Service Company (License #19-383364381).

In Texas, Ford Protect is a Service Contract from Ford Motor Service Company (License #SCP-165).

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FORD **PROTECT**®

PremiumCARE

EXTENDED SERVICE PLAN



Drive On with Confidence.

With a Ford Protect PremiumCARE extended service plan, you are protected from unforeseen covered repairs on your vehicle for up to the earlier of 8 years or 150,000 miles.



That's well beyond the New Vehicle Limited Warranty that comes with your vehicle. 150,000 Now is the time to protect your investment with a Ford Protect PremiumCARE extended service plan.

Why Ford Protect PremiumCARE coverage is such a great value.

The price for parts and labor to repair many major components can be significant. One repair bill can easily exceed the price of your Ford Protect PremiumCARE coverage. It's clear that this coverage can quickly pay for itself!



Lane Alert System* \$1.650

Assembly \$2,390

Headlamp & Tail Lamp A/C Evaporator Core* \$1.783

DEDUCTIBLE OPTIONS							
	STANDARD	OPTIONAL					
New Ford and Competitive-make Vehicle Plans	\$100	\$0, \$50, \$200, Disappearing					
Used Ford and Competitive-make Vehicle Plans	\$100	\$50, \$200, Disappearing					

^{*}These examples are based on an average estimated U.S. retail repair cost for a Ford Edge. Actual repair costs will vary by vehicle and dealer location.

Relax and Drive On.

Based on your driving needs, vou can customize a Ford Protect PremiumCARE extended service plan that's right for you.

NEW PLAN TIME AND MILEAGE OPTIONS Available within New Vehicle Limited Warranty

Plan Length or Miles Covered (Coverage ends at the earlier of years or mileage)	3 Years	4 Years	5 Years	6 Years	7 Years	8 Years
36,000 Miles			1	1	1	1
48,000 Miles	1	1	1	1	1	1
60,000 Miles	1	1	1	1	1	1
75,000 Miles	1	1	1	1	1	1
100,000 Miles	1	1	1	1	1	1
125,000 Miles	1	1	1	1	1	1
150,000 Miles	1	1	1	1	1	1

■ Not offered.

USED PLAN TIME AND MILEAGE OPTIONS Available Beyond the New Vehicle Limited Warranty

Coverage lengths range from 1 year/12,000 miles to 6 years/75,000 miles for Model Year 2006 and newer vehicles.

PremiumCARE

Covered Components



ENGINE

- All Internally Lubricated
- Cylinder Block
- Diesel Fuel Injectors
- Diesel Injector Pump

- · Engine Mounts
- Bolts)
- · Gas Fuel Injectors
- Harmonic Balancer

- · Intake (Manifold and Bolts)
- · Oil Pan
- Radiator
- - (Gears or Belt)

 - Valve Covers

- · PCM Module
- (Clutch or Motor)
- Thermostat
- · Timing Chain

TRANSMISSION

- All Internally Lubricated
- Seals and Gaskets

- Thermostat Housing

- Transfer Case (Including All Internal Parts)

- · Oil Pump
- · Radiator Fan
- · Seals and Gaskets
- · Timing Chain Cover
- Turbocharger/ Supercharger Unit (Factory-Installed)

· Transmission Case

· Transmission Linkage

· Transmission Module

Transmission Mounts

Water Pump

- · Axle Shafts
 - Rear: Drive Axle Housing
- - 4x4 (Including All Internal
 - AWD (Including All Internal
- Driveshaft
 - (Four-Wheel Drive) · Seals and Gaskets
- · Universal and Constant
- Coupler

· Locking Rings

· Tie Rods

- Velocity Joints Viscous Coupler/Flexible

AIR CONDITIONING & HEATING

- · A/C Accumulator
- A/C Clutch
- A/C Clutch Bearings
- · A/C Compressor
- A/C Compressor Clutch Switch
- · A/C Compressor Head
- · A/C Condenser
- · Auto Temp Control
 - Evaporator
- · Field Coil · Heater Blower Motor
 - · Heater Control Assembly · Heater Core Assembly
- · Instrument Panel
- A/C Compressor Seals Registers and Air Ducts Pullev



- Diagnostic Module Assembly (Airbag) Door Ajar Warning Switch
- Assembly · Guides, Bezels, Brackets and Supports (Safety Belts/Shoulder Straps)
- · Head Restraint Retainers and Sleeves (Safety Belt)
- · Key, SecuriLock® (Microchip-Encoded Key) Lock Cylinder (Door)
- Lock Lever Asy (Door) · Lock Lever
- Assembly (Tailgate) · Lock Lever Retainers, Clips and Brackets

· Module (Passive Restraint)

- · Safety Belt Buckle (Front and Rear)
- Safety Belt Motor Drive Assembly Safety Belt
- Restraint Carrier Safety Belt Retractors
- · Safety Belt Track Asy · Safety Belt Warning Chime
- Assembly Safety Canopy
- · Sensors (Airbag) · Shoulder Strap
- Track Assembly · Wiring Asy (Airbag)

STEERING

- Column Lock (Tilt Wheel)
- Control Valve
- Cooler and Metal Lines · Electronic Power-Assisted
- Steering · Idler Arm
- Power Steering Pump/ Electric Power Steering Actuator
- Pulley Assembly · Seals and Gaskets
- Steering Column Steering Gear Housing,
- Manual and Power (Including All Internal Parts)
- · Steering Shaft · Underbody Linkages and

Couplings



AUDIO

- Antenna, Radio (Base Assembly)
- Cables and Wiring Cellular Phone, Receiver,

High-Tech Components Covered

High-Tech components in today's vehicles can make

more costly. Below is just a partial list of the **High-Tech**

components covered by Ford Protect PremiumCARE:

the repair process much more complicated – and

by Ford Protect.

HIGH-TECH

Air Suspension

Components)

System

Anti-Theft Alarm

(Factory-Installed)

(Selected Electronic

Adaptive Cruise Control

Adaptive Headlamp System

(Excluding Lamp Housing,

Auto Lock and Auto Unlock

Automatic Park Assistant

(Electrical Only - Not Mirror

or Glass Damage or Bulbs)

Ford Work Solutions Asset

Forward Sensing System

Voice-Activated Navigation

System (Factory-Installed)

Intelligent Oil Life Monitor®

(Excluding Door Handles)

Fuel Mixer (Alternative)

· Blind Spot Info System

Cross-Traffic System

Assist System

FordLink™ System

In-Dash Garmin[®]

Instrument Cluster

(Excluding Dash Pad)

· Keyless Entry System

Enhanced Active Park

Security (if equipped)

- Handset, Speaker Assembly and Antenna (Factory-Installed) Compass and Therm
- Radio (AM. AM/FM).

· Lane Depart Warning

Power Door Locks and

Power Seat Motors

· Rain-Sensing Wipers

(Excludes Door Handles)

Power Window Motors/

Rear Console Refrigeration

· Reverse Camera System

Reverse Sensing System

SecuriCode™ Kevless Entry

SecuriLock® Passive Anti-

Theft Ignition System

Stationary Elevated Ride

· SYNC® MyFord Touch®

(Excludes Software

Trailer Brake Module

Unique Hybrid/Electric

Vehicle Components

Battery and Cables)

(Excluding High-Voltage

Sensor (Alcohol)

SOS Post-Crash

Alert System

Speed Control

Control

Upgrades)

· Message Center

· Power Antenna

Retainer Clips

Regulators

- Sound Amplifier (Factory-Installed)
- Rear Entertainment System

- · Controls (Rear Seat)
- Speakers, Digital CD Player, Graphic Equalizer, Premium
- (Factory-Installed)

Readout Displays

Other Components and Repairs – Fabric, liners, fasteners, carpets, dash pad, wiper blades, knobs, trim, upholstery, physical damage or cosmetic issues, repairs covered by manufacturer recalls, any insurance or if the vehicle is within the time and mileage limits of any warranty, repairs caused by improper unreasonable use, unauthorized alterations or modifications of the vehicle, and repairs caused by lack of required or recommended maintenance. Costs or expenses for the teardown, rental expense, inspection or diagnosis of failures not covered by this Agreement. Refer to contract for details.

100% Backed by Ford

Ford Protect

1-800-241-3673



Insist on

High-Tech Components

Rental Benefits

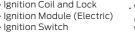
Key Services

Parts

Transferable

U.S., Canada and Mexico

Ford



- Cvlinder Heads
- · Diesel Injector Lines
- Diesel Lift Pump
- Flywheel · Exhaust (Manifold and
- · Flywheel Ring Gear Fuel Tank and Metal Lines
- · Gas Injector Lines

- Release Hubs and Bearings
- Torque Converter

ELECTRICAL LED Lighting or Lamp Assemblies - Interior

- · Audiophile Sound System Charge and Volt Gauges
- System
- Dual-Zone Electronic
- · Fuel Pump · Heated Backglass
- (Electrical Only or Breakage)
- Rallast* Ignition Coil and Lock

- Bulbs Interior and
- Exterior**
 - Only Not Mirror or Glass Damage or Bulbs)

 - · Rear Window Power Sunshade
 - Mechanical) · Starter Motor
 - · Starter Motor Solenoid · Switches (Manually
 - · Temperature Gauge · Voltage Regulator
 - Headlamps Wiper Motors
 - · Wiring Harnesses (Excluding Spark Plug

BRAKES

- Anti-Lock Brake Module and Sensor
- Brake Booster (Power) Calipers
- Combination Valve ETA Pump Hose Assembly Metal Lines and Fittings

(Upper and Lower)

(Upper and Lower)

Control Arm Shafts

Linkage and Bushings

Master Cylinde

Ball Joints

Control Arms

and Bushings

- · Parking Brake Linkage and Cables
- Retainers and Clips · Self-Adjusters · Shaft (Brake Pedal)
- Springs · Wheel Cylinders

FRONT AND REAR SUSPENSION · Load Leveler Suspension

- System MacPherson Style Struts · Roll Stability Control
- Spindle and Spindle Support Springs · Stabilizer Bar

REAR/FRONT-WHEEL-DRIVE AXLE

- Bearings (Front and Rear) and Front Axle Housing for
- · Front: Final Drive Housing and Rear Axle Housing for

- **EMISSIONS**
- Air Check Valve Assembly · Air Control Valve Air Idle Vacuum Valve
- Air Supply Valve (Hose and Tube) Barometric
- Pressure Sensor · DEF System (Excludes Catalyst) ECC Relay Assembly

EGR Control Valve

covered - here are some examples:

- EGR Pressure Sensor EGR Regulator Asv EGR Valve Adapter
- · VAF Sensor Variable Camshaft Electronic Throttle Control Timing (VCT) Phasers
- · Idler Air Control Valve · Knock Sensor · Mass Air Flow/Intake Air Temp Sensor
- · PCV Hose Assembly PCV Valve PCV Vapor Filter Reductant Urea System

· Oxygen Sensor

- · Temperature Sensor (Engine Coolant) · Vacuum Restrictor
- EVAP Vapor Storage Canister The Ford Protect PremiumCARE extended service plan is so comprehensive, it's easier to refer you to what isn't

Generally Covered by Your Auto Insurance – Examples include: fixed (non-moving) body parts, bumpers, glass, moldings, ornamentation, paint, rust, sheet metal, structural underbody framework, side and rearview mirrors (glass and housing), water leaks, wind noise, weather strips, wheels, wheel studs, wheel covers, convertible top and bow.

Repairs Related to Your Maintenance Requirements - Items listed in your vehicle's owner guide. Examples include: batteries of all types and cables, belts, hoses, hose clamps, brakes (front hub, drums, shoes, linings, disc rotors, pads), manual transmission clutch disc, exhaust system (includes catalytic converter), spark plugs, squeaks, rattles, tires, wheel balancing, wheel alignment, all lamps and lights (LED and HID lights, bulbs, sealed beam and lenses) except when purchased with New or Incomplete PremiumCARE Interior/Exterior Lighting Option, fogging of lamp assemblies, shock absorbers, service adjustments and cleaning, and scheduled maintenance services.





Covered

Ford-Authorized

Service in the

Certified





- · Electronic Ignition Module
- (HID) Headlamps Igniter/

- Alternator
- · Control Trac® 4WD
- High-Intensity Discharge

- Driver's Seat Position Sensor

- · Clock (Electric)
- Auto Temp Control
- Not Glass Damage

- Incandescent/Halogen
- Intelligent 4WD Systems Power Mirrors (Electrical
- Power Running Boards · Radiator Fan Relay
- Speedometer/Odometer (Electrical and
- Operated, Electrical)
- · Wiper-Activated
- **Interior/Exterior Lighting coverage included only if Lighting Option is purchased.